

Commissary Services Survey

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|----------|--|---|---------------|-------------------------------|--|
| | Please provide the contact information for the person completing the survey: | | | | Does your agency have a commissary or canteen that sells items to the inmate population? |
| | Agency: | Name and Title: | Phone: | Email: | Response |
| | | | | | |
| Alabama | Alabama Dept. of Corrections | Glen Casey, Research Director | 334-353-9504 | glen.casey@doc.alabama.gov | Yes |
| Arizona | Arizona Department of Corrections | Leon George, Chief Procurement Officer | 602-364-37886 | lgeorge@azcorrections.gov | Yes |
| Arkansas | Arkansas Department of Correction | Tiffanye Compton, Research & Planning Administrator | 870-267-6335 | tiffanye.compton@arkansas.gov | Yes |
| Colorado | Colorado Department of Corrections/Correctional Industries | Dennis Dunsmoor, Canteen Manager | 719-269-5931 | dennis.dunsmoor@state.co.us | Yes |

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| Connecticut | CT DOC | Joel R. Ide, Fiscal Administrative Manager I | 860-692-7757 | joelr.ide@ct.gov | Yes |
| FBOP | Federal Bureau of Prisons | Howard Harrell, Chief, Trust Fund Branch | 202-307-3144 | wxharrell@bop.gov | Yes |
| Georgia | Georgia Department of Corrections | Scott Poitevint, Asst. Division Director - Administration Division | 478-992-6326 | poites00@dcor.state.ga.us | Yes |
| Hawaii | Hawaii Correctional Industries | Gayle Kawamura, Business Manager | 808-485-5163 | gayle.m.kawamura@hawaii.gov | Yes |
| Indiana | IDOC/PEN Products | Mike Jones, Material Manager | 317-838-7090 Ext 108 | mjones2@idoc.in.gov | Yes |
| Iowa | Iowa Dept of Corrections | Dan Clark, Director of Iowa Prison Industries | 515-725-5705 | dan.clark@iowa.gov | Yes |

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| Kansas | Kansas Correctional Industries, Kansas Department of Corrections | Brad Jurgensen, Director | 913-727-3235 ext. 57550 | brad.jurgensen@doc.ks.gov | Yes |
| Kentucky | Kentucky Department of Corrections | Stephen W. Castle, Director of Administrative Services | 502-782-2278 | StephenW.Castle@aol.com | Yes |
| Louisiana | Louisiana | Joe Buttross, Administrative Director | 225-342-5095 | jbuttross@corrections.state.la.us | Yes |
| Maine | Maine Department of Corrections | Mark McCarthy, Mngr. Correctional Operations | 207-287-4389 | mark.s.mccarthy@maine.gov | Yes |
| Maryland | Maryland Department of Public Safety and Correctional Services | Walt Williamson, Contract Manager | 410-339-5089 | wrwilliamson@dpscs.state.md.us | Yes |

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| Massachusetts | Massachusetts Department of Correction | Walter Stowe, Director of Support Services | 508-422-3402 | WJStowe@doc.state.ma.us | Yes |
| Minnesota | Minnesota Department of Corrections | Paula Baumeister, OAS Principal | 651-361-7228 | paula.baumeister@state.mn.us | Yes |
| Mississippi | Mississippi Dept of Corrections | Dell Lemley, Budget Director | 601-359-5625 | dlemley@mdoc.state.ms.us | Yes |
| Missouri | MO Department of Corrections | Dave Dormire, Director of Adult Institutions | 573-526-6524 | dave.dormire@doc.mo.gov | Yes |
| Montana | Montana State Prison | Jeff Bromley, Canteen Manager | 406-846-1320 Ext 2541 | jbromley@mt.gov | Yes |
| New York | New York State Department of Corrections and Community Supervision | Nannette Ferri, Director | 518-436-7886 | Nannette.Ferri@doccs.ny.gov | Yes |

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| North Carolina | NC Department of Public Safety/ Adult Correction | Scott Pierce Computing Consultant | 919-838-3802 | scott.pierce@ncdps.gov | Yes |
| Ohio | Ohio Department of Rehabilitation & Correction | Michelle Maheron, Data Administration Mgr | 614-752-1306 | michelle.matheron@odrc.state.oh.us | Yes |
| Oregon | Oregon Department of Corrections | Greg Atkin, Statewide Commissary Manager | 503-378-5943 | greg.k.Atkin@doc.state.or.us | Yes |
| Philadelphia | City of Philadelphia Prison System | Daniel Donovan, Contracts Administrator | 215-685-7902 | daniel.donovan@phila.gov | Yes |

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| Rhode Island | RI Department of Corrections | Joanne M. Hill, Associate Director/CFO | 401-462-2617 | Joanne.Hill@doc.ri.gov | Yes |
| South Carolina | South Carolina Department of Corrections | Charles Bradberry, Director of Research and Statistics | 803-896-3918 | bradberry.charles@doc.sc.gov | Yes |
| Tennessee | Tennessee Department of Correction | Ashraf Gabous, Fiscal Director 2 | 615-253-8097 | Ashraf.Gabous@tn.gov | Yes |
| Texas | Texas Department of Criminal Justice | Eric Johnston, Director Commissary & Trust Fund | 936-437-4772 | eric.johnston@tdcj.state.tx.us | Yes |
| Utah | Utah State Dept. of Corrections | Steven Turley, Division Director | 801-545-5710 | sturley@utah.gov | No |
| Vermont | State of Vermont Department of Corrections | Matt Spille, Financial Administrator | 802-951-5070 | mspille@state.vt.us | Yes |
| Virginia | Virginia Department of Corrections | Louis B. Cei, Operations Support Manager | 804-887-8276 | louis.cei@vadoc.virginia.gov | Yes |

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| West Virginia | WV Division of Corrections | Betty Slack, Procurement | 304-558-2036 | betty.k.slack@wv.gov | Yes |
| Wisconsin | Wisconsin Department of Corrections | Doug Percy, Division of Adult Institutions Financial Manager | 608-240-5221 | douglas.percy@wi.gov | Yes |
| Wyoming | Wyoming Department of Corrections | Scott Abbott, Deputy Administrator | 307-777-3532 | scott.abbott@wyo.gov | Yes |
| 35 Responses | | | | | Yes - 34 |
| | | | | | No - 1 |
| | | | | | |

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|----------|--|----------------|------------|----------------|-------------|------------------------|----------|----------|-------|--|
| | If your agency provides a commissary or canteen from which inmates can purchase items, what type of items are available for purchase? (please select all that apply) | | | | | | | | | |
| | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | Other (please specify) |
| Alabama | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| Arizona | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | writing paper, envelopes & postage, limited art supplies |
| Arkansas | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| Colorado | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Hobby (in cell) |

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| | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | Other (please specify) |
| Connecticut | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Approved religious items. FYI - "Electronics" includes music on CD's and Nintendo Gameboys and games. Greeting cards and postage. |
| FBOP | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Music, time allotments for sending/receiving electronic messages, photo tickets, and knitting equipment. Approved inmates may also purchase special purpose items such as supplies for ceramic and leather projects, as well as paints. |
| Georgia | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Cosmetic items limited to select Female Hair Care products. Other - Writing materials (envelopes, greeting cards, paper, pens, pencils) |
| Hawaii | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | envelopes, notepads, pens, pencils, playing cards, greeting cards, postage stamps |
| Indiana | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Tobacco products to certain facilities allowed by IDOC policy |
| Iowa | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | | |

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|-----------|--|----------------|------------|----------------|-------------|------------------------|----------|----------|-------|--|
| | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | Other (please specify) |
| Kansas | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | Handicraft items |
| Kentucky | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | postage stamps, copies, envelopes, paper, etc. |
| Louisiana | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | writing supplies, tobacco products, locks, playing cards, plastic utensils/dishes, reading/sun glasses, OTC medication |
| Maine | Hygiene Items | | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| Maryland | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Legal items like stamps and other writting implements. Limited on clothing and footwear. |

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| | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | Other (please specify) |
| Massachusetts | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Music |
| Minnesota | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| Mississippi | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| Missouri | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| Montana | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | | | Clothing | Footwear | Other | Hobby Items Religious Items |
| New York | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | | | | | Other | Clothing - knit caps only. Footwear - shower shoes only. Hot pots, lamps, fans, padlocks, stamps - other |

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| | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | Other (please specify) |
| North Carolina | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | | Footwear | | OTC Medications, Batteries, Reading Glasses, Religious Items, Inmate Service club sales, Religious donations, Inmate Phone time, Work release/programs items, Stationary items, Postage, Wrist Watch, Miscellaneous items. |
| Ohio | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Stationery Items (including postage stamps, envelopes, cards, writing instruments), OTC Meds, Household Items (e.g., pillows, wash cloths, hangars, eating utensils, cups, bowls), Laundry Items, Recreational Items (e.g., handballs, playing cards, chess/checker sets, puzzle books, craft materials). |
| Oregon | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | | |
| Philadelphia | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | | | Clothing | Footwear | Other | postage, laundry supplies, greeting cards, condoms, debit phone time |

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| | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | Other (please specify) |
| Rhode Island | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| South Carolina | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | The Canteen also sales writing stationery and board games. |
| Tennessee | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | | | | | | |
| Texas | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| Utah | | | | | | | | | Other | Utah Correctional Industries (UCI) |
| Vermont | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| Virginia | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | Other | Games, stationary, and housewares (reading lights) |

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| | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | Other | Other (please specify) |
| West Virginia | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | Books and/or Magazines | Clothing | Footwear | | |
| Wisconsin | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | | | | | | |
| Wyoming | Hygiene Items | Cosmetic Items | Food Items | Beverage Items | Electronics | | Clothing | Footwear | | |
| 35 Responses | 34 | 33 | 34 | 34 | 29 | 5 | 30 | 31 | 18 | |

Commissary Services Survey

| | If your agency provides a commissary or canteen, is the service run by the agency or contracted to a private company? | | Does your agency have a standard markup for items sold in the commissary? | | Please provide information about the dollar amount of commissary or canteen sales during the last completed fiscal year for your agency or company providing commissary service: | | |
|----------|---|------------------------|---|---|--|---|---|
| | Response | Other (please specify) | Response | If your agency has a standard mark up, what is the mark-up percentage? | Gross commissary sales | Net profit from commissary sales | Agency profit or commission from commissary sales |
| Alabama | Run by the agency | | Yes | 75% for most products | \$25,997,542.00 | Not calculated | Not calculated |
| Arizona | Contracted to a private company | | No | Negotiated prices at start of contract followed by price increases justified by manufacturer cost increases | \$36,616,140.61 | not released to ADOC by commissary vendor | \$5,382,961.01 |
| Arkansas | Run by the agency | | Yes | 50% markup on food items; 40% markup on healthy food items & 40% markup on non-food items. | \$9,968,447.30 | \$3,987,378.92 | average commission 40% |
| Colorado | Run by the agency | | Yes | 26% | \$16,267,557.00 | \$3,165,599.00 | N/A |

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| | Response | Other (please specify) | Response | If your agency has a standard mark up, what is the mark-up percentage? | Gross commissary sales | Net profit from commissary sales | Agency profit or commission from commissary sales |
| Connecticut | Run by the agency | | Yes | 30% | \$15.7 million | \$680 thousand | \$680 thousand |
| FBOP | Run by the agency | | Yes | 30% | 259.3 million | 7.9 million | 7.9 million |
| Georgia | Run by the agency | | No | | \$29.8M | | |
| Hawaii | Run by the agency | | Yes | 35% | \$1,457,625.00 | \$206,012.00 | \$206,012.00 |
| Indiana | Run by the agency | | No | | \$21,284,912.00 | | \$2,189,357.00 |
| Iowa | Run by the agency | | Yes | 30% | \$4.9 million | \$0.5 million | None |

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| | Response | Other (please specify) | Response | If your agency has a standard mark up, what is the mark-up percentage? | Gross commissary sales | Net profit from commissary sales | Agency profit or commission from commissary sales |
| Kansas | Run by the agency | However, Contract partnership startup is November/December 2013. | No | Pricing is approved by DOC and contract vendor | \$6,944,949.32 | \$1,084,370.67 | \$1,084,370.67 |
| Kentucky | Other | 11/12 canteens are operated by various private contractors, 1/12 canteens is run by the agency. | No | | Commissions not gross sales are recorded from the private contractors, this number is not available. | \$62,000 after inmate benefits were paid. | |
| Louisiana | Run by the agency | Run by the Divison of Prison Enterprises through the Louisiana Dept. of Public Safety and Corrections. | | 17.5% Regular Canteen Items, 15% Personal Property and Tobacco, 20% Sandwiches, 25% Meat | \$10,091,176.00 | \$514,302.00 | \$514,302.00 |
| Maine | Contracted to a private company | | Yes | 16% to 18 % | \$1,682,759.12 | N/A | \$276,375.88 |
| Maryland | Other | We are currently transittioning to a private contractor (Keefe) from our self-run operation. The transition will be completed by the end of 2013. | Yes | Standard mark up @ 15%. Some personal hygiene items for the indigent population are priced at cost. | \$1,935,149.00 | \$2,071,903.00 | \$1,944,250.00 |

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| | Response | Other (please specify) | Response | If your agency has a standard mark up, what is the mark-up percentage? | Gross commissary sales | Net profit from commissary sales | Agency profit or commission from commissary sales |
| Massachusetts | Contracted to a private company | | No | Initial prices were negotiated, price increases are allowed once per year and must be approved by the department. | | approx 1.8 million annually. | 14.95% commissary, 16% clothing, 13% appliances & a commission of 0.13 per song sold. |
| Minnesota | Run by the agency | | Yes | 33% on average | \$9,969,684.00 | \$1,488,635 (before any overhead expenses) | |
| Mississippi | Contracted to a private company | | No | | \$7,163,539.00 | | \$1,864,880.00 |
| Missouri | Run by the agency | | Yes | Items at \$100 or more have a 20% markup; items less than \$100 have a 40% markup. | \$28,823,465.01 | Gross sales less cost of goods sold (Gross Income) - \$7,430,008.59 | Net Income(Loss) - \$1,612,389.80 |
| Montana | Run by the agency | | Yes | 13% profit margin | \$2,200,000.00 | \$400,000.00 | \$125,000.00 |
| New York | Run by the agency | | Yes | Personal Hygiene and other non-food items sold at 5% mark up. | \$30,541,538.29 | \$274,330.20 | None |

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| | Response | Other (please specify) | Response | If your agency has a standard mark up, what is the mark-up percentage? | Gross commissary sales | Net profit from commissary sales | Agency profit or commission from commissary sales |
| North Carolina | Run by the agency | | Yes | 18% on select category of items | \$32,057,273.00 | \$2,691,435.00 | \$2,691,435.00 |
| Ohio | Other | Each institution, whether state-run or privately-administered, provides its own Commissary operations, but all Commissaries use an agency-wide computerized system to manage sales to the inmates. | Yes | 7% for dental hygiene, postage, & OTC meds; 23% for all other items | \$36 M | \$2.6 M | \$2.6 M |
| Oregon | Run by the agency | | No | | 14 million | 1 million | 1 million |
| Philadelphia | Other | We provide commissary services to the inmate population via a contract with a commissary services vendor. They have an on-site office, making scheduled deliveries to our facilities throughout the week originating from their warehouse in New Jersey. | No | | \$8,841,781.00 | \$1,785,595.00 | Annual commission on sales is 25% |

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| | Response | Other (please specify) | Response | If your agency has a standard mark up, what is the mark-up percentage? | Gross commissary sales | Net profit from commissary sales | Agency profit or commission from commissary sales |
| Rhode Island | Contracted to a private company | | No | | \$3.2 million | | \$349,245.00 |
| South Carolina | Run by the agency | | Yes | Cost plus 35% mark-up and 8% sales tax. | \$15,239,462.00 | \$1,959,858.00 | \$1,959,858.00 |
| Tennessee | Run by the agency | | Yes | 15% for all items except Stamps and Soft Drinks (No mark up on Stamps, Soft Drinks have a fixed price set by policy) | \$9,132,485.00 | \$27,100.00 | \$27,100.00 |
| Texas | Run by the agency | | No | | \$102,341,900.00 | \$11,279,498.00 | \$11,279,498.00 |
| Utah | Other | UCI | No | | N/A | N/A | N/A |
| Vermont | Contracted to a private company | | Yes | We have a 32% comission rate on most goods | \$1,315,000.00 | | \$406,000.00 |
| Virginia | Contracted to a private company | | No | We get a commission of 9% on gross sales. | \$26 million dollars | \$2.1 million | Same as above \$2.1 million. |

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| | Response | Other (please specify) | Response | If your agency has a standard mark up, what is the mark-up percentage? | Gross commissary sales | Net profit from commissary sales | Agency profit or commission from commissary sales |
| West Virginia | Contracted to a private company | | No | | \$4,772,978.00 | \$4,772,978.00 | 414,351 (9% commission) |
| Wisconsin | Other | Some institutions have a private vendor and some have in-house canteen. | Yes | 10% | \$14,047,200.00 | | \$901,700.00 |
| Wyoming | Run by the agency | | Yes | 20 and 30 percent markup on select items | | | |
| 35 Responses | Run by Agency- 21 | | Yes - 20 | | | | |
| | Contracted - 8 | | No - 14 | | | | |
| | Other - 6 | | | | | | |

Commissary Services Survey

| | How does your agency use the profits or commissions from commissary sales? (please select all that apply) | | | | | Please provide any other information about your inmate commissary or canteen operations that may be helpful. |
|----------|---|-------------------|-----------------|-------|---|--|
| | General budget fund | Inmate recreation | Inmate programs | Other | Other (please specify)/Comment: | Open-Ended Response |
| Alabama | General budget fund | Inmate recreation | Inmate programs | Other | Inmate welfare; maintenance and repair | N/A |
| Arizona | General budget fund | Inmate recreation | Inmate programs | | | |
| Arkansas | | Inmate recreation | | Other | Through regulation and past usage of proceeds of the inmate welfare fund, expenditures shall be limited to items of mutual benefit for all inmates and operating expenses of the account required to support inmate commissary operations. Repairs or maintenance resulting from deliberate destruction or damage caused by inmates may be paid from the Inmate Welfare Fund after proper investigation and approval of investigative findings by the Director. | |
| Colorado | | Inmate recreation | Inmate programs | | | Colorado Correctional Industries Canteen Services uses 60 offenders to fill approximately 62,000 orders, per month. Teaching them skills in warehousing and good work ethic. |

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|-------------|---|-------------------|-----------------|-------|--|--|
| | General budget fund | Inmate recreation | Inmate programs | Other | Other (please specify)/Comment: | Open-Ended Response |
| Connecticut | | Inmate recreation | | Other | Net Commissary profits are used to upgrade/repair/replace Commissary and Inmate Banking equipment (delivery trucks, fork lifts, etc...) physical plant (shelving, flooring, etc...) and IT Systems. Excess funds are transferred to the Correctional General Welfare Fund which is used for the benefit of inmates by purchasing goods and services that exceed those required for the basic care and custody of inmates. The fund are normally be used to expand services which benefit the most inmates. | The CT DOC Commissary operates three Commissary Warehouses. Each warehouse services a district w/in the CT DOC system of 15 Correctional Facilities. Each warehouse is staffed by a Commissary Manager that oversees the warehouse and the district and by at least one Commissary Lead Operator and numerous Commissary Operators. Inmate labor is used to pick and pack orders. Commissary Operators make deliveries to individual facilities and conduct distribution. In SFY 13 the CT DOC Commissary processed over 556,166 orders. Commissary sales generated approximately \$369 thousand in state sales tax which was remitted to the CT Department of Revenue Services. |
| FBOP | | Inmate recreation | Inmate programs | Other | Profits from commissary sales also cover commissary staff salaries, inmate salaries, and commissary renovations. | |
| Georgia | | Inmate recreation | Inmate programs | | | Georgia is currently preparing a Request For Proposal for its commissary services. Expected release date mid/late Sept., 2013. Current contract expires 02/28/2014. |
| Hawaii | | | | Other | We are a self funding agency that has too make money in order to keep operating on a yearly basis. | |
| Indiana | | Inmate recreation | Inmate programs | | | The commissary operation provides 175 offender jobs |
| Iowa | | | Inmate programs | | | |

Commissary Services Survey

| | How does your agency use the profits or commissions from commissary sales? (please select all that apply) | | | | | Please provide any other information about your inmate commissary or canteen operations that may be helpful. |
|-----------|---|-------------------|-----------------|-------|---|---|
| | General budget fund | Inmate recreation | Inmate programs | Other | Other (please specify)/Comment: | Open-Ended Response |
| Kansas | | Inmate recreation | Inmate programs | Other | Operating expenses for Canteen/Package Program Expenses. Construction/renovation projects that are accessible to and direct benefit for offenders in the custody or under supervision of the Department. | For additional information of the Canteen/Package Program feel free to contact KCI Director Brad Jurgensen at 913-727-3235 ext. 57550 or brad.jurgensen@doc.ks.gov. |
| Kentucky | | Inmate recreation | Inmate programs | Other | Chapel, gym, recreation equipment. education, law library, etc. | Kentucky Department of Corrections is in the process of selection of a single state wide contractor to operate canteens in order to standardize products, pricing, and commissions. |
| Louisiana | | | | Other | All profits go back into the overall Division of Prison Enterprises to help maintain all aspects of operations including: -new equipment, -maintaining existing equipment, -incentive wages | |
| Maine | | Inmate recreation | Inmate programs | | | Maine uses Kiosks for prisoner and resident population to order from. |
| Maryland | | Inmate recreation | Inmate programs | | We are using money derived from commissary operations exclusively for inmate needs under a fund called Inmate Welfare Fund (IWF). | Our contract is revenue generating in that we receive a per diem based on the total average daily population (ADP) times the calendar days of the month times a fixed dollar/cent rate. The contractor generates revenue based on capped pricing controlled via CPI-U index yearly. |

Commissary Services Survey

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|---------------|---|-------------------|-----------------|-------|---|--|
| | General budget fund | Inmate recreation | Inmate programs | Other | Other (please specify)/Comment: | Open-Ended Response |
| Massachusetts | | Inmate recreation | Inmate programs | Other | Funds are credited to the Inmate Benefit Account which can be used as follows: Expenditures of such funds shall benefit the general inmate population or be for any goods or services determined by the Commissioner to be necessary to maintain and/or enhance the delivery of services to inmates. Awarding funds to special inmate interest groups, clubs, and associations shall normally not be permitted unless justification can be substantiated by the Superintendent. | We are in process of having Kiosks installed, our commission rate was 18% for commissary and the rate was dropped to 14.95% to offset the cost of the kiosk install. The install is being accomplished by the vendor. Once the kiosk install cost is offset our commission rate will revert to 18% (or we will negotiate lower pricing). |
| Minnesota | | | Inmate programs | | Funds remain with MINNCOR Industries and are distributed to inmate programs through the agency | |
| Mississippi | | | Inmate programs | | | |
| Missouri | | Inmate recreation | Inmate programs | Other | Missouri State Statute mandates profits be utilized for education, religion or recreation for offenders. | |
| Montana | | Inmate recreation | Inmate programs | | | We sell to approximately 2,400 inmates. We sell both to male and female inmates. |
| New York | | | | Other | Each facility maintains a commissary fund. Profits are kept in the fund to maintain commissary operation. | |

Commissary Services Survey

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|----------------|---|-------------------|-----------------|-------|---|---|
| | General budget fund | Inmate recreation | Inmate programs | Other | Other (please specify)/Comment: | Open-Ended Response |
| North Carolina | | Inmate recreation | Inmate programs | | | Our canteen operations provide a tool for custody in the management of the inmate population, and provides our inmates with the intrinsic reward of selective shopping and purchase of merchandise. |
| Ohio | | Inmate recreation | | Other | Net profits are used solely for items benefitting all inmates at the institution, such as law library books & subscriptions, housing unit microwaves and tvs, movie subscriptions, etc. | Purchasing is not centralized; each Commissary does its own item selection and purchasing. The Commissaries also provide "pass-through" sales for inmate group fundraisers, copier machine debit cards, vending machine debit cards, and phone time credits (not included in the reported gross sales or net profit figures). |
| Oregon | | | Inmate programs | | | 5 warehouse statewide, 14,600 inmates served. 29 staff and 3 shared managers. |
| Philadelphia | | | Inmate programs | | | We awarded our contract for commissary services via a competitive bidding process. The vendor works on a 12 month contract with the City option to renew for 3 additional 12 month periods. Family members can also purchase clothing from the commissary via the internet. |

Commissary Services Survey

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|----------------|---|-------------------|-----------------|-------|--|--|
| | General budget fund | Inmate recreation | Inmate programs | Other | Other (please specify)/Comment: | Open-Ended Response |
| Rhode Island | General budget fund | | | | | The Department does not have a standard mark-up from the wholesale cost. We limit the price that products that can be sold at (not to exceed 25% above market pricing). Also, the costs include the delivery of product to the inmates within their cell by company staff. |
| South Carolina | General budget fund | Inmate recreation | Inmate programs | | | Very well run canteen operation. It is inmate-operated, with a single Canteen Manager/Employee. |
| Tennessee | General budget fund | | | | | NO Tobacco Sales |
| Texas | | Inmate recreation | Inmate programs | Other | Commissary proceeds have occasionally been used to reduce the agency's need for additional general revenue funding from the state due to operational requirements. | Our commissaries utilize an AS400 based bar code point of sale system that allows the agency to centrally control pricing for all sales locations. |
| Utah | | | | Other | UCI | |
| Vermont | | Inmate recreation | | | | State wide inmate population of 1600 and a weekly commissary limit of \$85 per person. |
| Virginia | | Inmate recreation | Inmate programs | Other | Chaplains wages, family bus program | When you privatize, your prices will increase by about 30% because you are shifting the cost from the taxpayer to the user. This will cause some unrest, and letters. However, after a time, inmates will get used to it, thing will run smooth. You will probably save about \$2million dollars if you privatize. |

Commissary Services Survey

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|---------------|---|-------------------|-----------------|-------|---|--|
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| | General budget fund | Inmate recreation | Inmate programs | Other | Other (please specify)/Comment: | Open-Ended Response |
| West Virginia | | | | Other | Inmate Benefit Fund, to provide items/services to inmates that are not mandated by law. | |
| Wisconsin | | Inmate recreation | Inmate programs | | | |
| Wyoming | | Inmate recreation | Inmate programs | | | |
| 35 Responses | 5 | 23 | 24 | 16 | | |